COURSE: INTERNATIONAL OPERATIONS MANAGEMENT

<table>
<thead>
<tr>
<th>Idioma</th>
<th>English</th>
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<tbody>
<tr>
<td>Nivel de lengua española mínimo requerido</td>
<td>Not required</td>
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<tr>
<td>Horas de instrucción</td>
<td>45h</td>
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<tr>
<td>Créditos</td>
<td>6 ECTS</td>
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Course description
Operations area is a business field that has increased its importance in the present global market. This course aims to provide students with the main concepts of this area and the effective methods so that they understand and apply them either in industrial or service industries. The objective is that at the end of the course, students can identify and solve problems related to the management of production as well as make decisions on how to manage the production system of a company.

Methodology
The class will consist on a lecture but also in discussion with the students about the notes and other supplementary material that may be uploaded on the course website at least one day before the scheduled lecture.

Assessment
Exam: 40%
Essay: 40%
Assistance and class participation: 20%

Syllabus
- Introduction to Operations Management
- Tactical decisions in Operations Management
- Strategic decisions in Operations Management

Bibliography
LESEURE, Michel. Key concepts in operations management. Los Angeles: SAGE, 2010
Exercises: